

Welcome to our office

| Where did | you hear about u | s? |
|----------------|-----------------------|----------------|
| ☐ Yellow Pages | (YP) ☐ Newspaper (NP) | ☐ Website (WS) |
| | | |

| Tellow rages (1r) Di Newspapel (Nr) Di Website (Wc |
|--|
| □ Friend or Family (FF) □ Physician Referral (PR) |
| ☐ Other (OT) |
| |

| OFFICE USE ONLY | |
|-----------------|-----|
| Physician: | _ |
| Approved by: | _ |
| Date: | _ |
| | - 1 |

NEW PATIENT INFORMATION (Complete if different from billing party)

| Name | First | Middle | | Last |
|---|--|--|--------------------|---|
| Address | | | | |
| City | | | | |
| Birthdate | | | | |
| Emergency Phone #: _(| | | | |
| Social Security # | | | | |
| Address of Employer | | | | |
| May we contact you at work? Y | | | | *************************************** |
| Emergency Contact Name | | | | |
| Relationship to billing party | | | | |
| rantor/Responsible Party | | | | |
| Name | First | Middle | | Last |
| Address | | | | |
| City | | | Zip | Phone # |
| Birthdate | | Sex Mor F | Marital Status S M | W D |
| Social Security # | ······································ | Driver's License | # | |
| Place of employment | | Work Phone # | | |
| ER INFORMATION | | | | |
| Name and address of nearest r | elative not living with you | | | |
| Address | | | | |
| If you are currently under and | | | | |
| | | | | |
| name | | | State | Zin |
| Name | C | itv | | =-'P |
| Address | | | | |
| AddressWhom may we thank for reference | | | | |
| AddressWhom may we thank for refer | rring you to us? | | | |
| AddressWhom may we thank for referstrance 1. Primary Insurance Compare | rring you to us? ny Name | | | |
| Address Whom may we thank for refer JRANCE 1. Primary Insurance Compar Group # | rring you to us?ny NameP | olicy Member # | | |
| Address Whom may we thank for refer JRANCE 1. Primary Insurance Compar Group # Subscriber Name | ny NameP | Policy Member # | Sex M or F Social | Security # |
| Address Whom may we thank for refer JRANCE 1. Primary Insurance Compar Group # Subscriber Name Subscriber Employer and Address | rring you to us? ny NameP Subscriber Bi | olicy Member # irthdate | Sex M or F Social | Security # |
| Address Whom may we thank for reference JRANCE 1. Primary Insurance Compart Group # Subscriber Name Subscriber Employer and Address 2. Secondary/Supplemental In | rring you to us? ny Name P Subscriber Bi ess nsurance Name | Policy Member # irthdate | Sex M or F Social | Security # |
| Address Whom may we thank for refer JRANCE 1. Primary Insurance Compar Group # Subscriber Name Subscriber Employer and Address | rring you to us?P ny NamePSubscriber Bi ess nsurance NameP | Policy Member # irthdate Policy/Member # | Sex M or F Social | Security # |

Please note whomever brings a child in to be seen is responsible for payment at time of service unless prior arrangements have been made.

It is the custodial parent's responsibility to arrange reimbursement from a non-custodial parent.

By signing below I hereby give my consent for Holston Medical Group to treat my minor child, under 18 years of age

INSURANCE AUTHORIZATION AND ASSIGNMENT:

I understand that I am financially responsible for any medical service at time of service. I authorize my insurance carrier to pay to Holston Medical Group any assigned claims filed by them and authorization for release of medical information requested by my insurance company. For Medicare beneficiaries: I request payment of authorized Medigap benefits be made to me or on my behalf to Holston Medical Group and medical information about me to be released to my Medicap insurer.

| released to my Medigap | modror. | |
|------------------------|-----------|--------------|
| | | |
| Date | Signature | Rev. 10-2008 |



Name

Employee Signature

| MRN: | |
|----------------|--|
| DATE RECEIVED: | |

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

By signing this document, I acknowledge that I have reviewed and/or received a copy of the *Notice of Privacy Practices*, which provides a more complete description of how my protected health information (PHI) may be used or disclosed. I understand that Holston Medical Group (HMG) reserves the right to change their notice and information practices and that I may view a copy of the current *Notice* on HMG's website, www.holstonmedicalgroup.com/hipaa, in any of their offices, or by a request in writing.

I also understand that Holston Medical Group participates in the OnePartner Health Information Exchange

(OnePartner HIE) and may make my medical information available electronically or may electronically transmit my medical information to a third party, in order to fulfill provider obligations to release my medical information in the future.

Print Patient Name

Patient Date of Birth

Patient Signature (if applicable)

Date

Authorized Representative Signature

Relationship to Patient

Tunderstand that my protected health information will only be verbally companied to these in Relationship.

I understand that my protected health information will only be verbally communicated to those individuals listed below. I also understand this may include sensitive information, including but not limited to: Urine Drug Screen results, laboratory test results, or information discussed during an office visit. Those individuals I list below, will be required to provide the last four (4) digits of my Social Security Number, along with my date-of-birth, before any information will be discussed with them. List the individual(s) that you want protected health information verbally discussed with:

Name

Date

Phone Number

| FOR INTERNAL USE ONLY. | • | | |
|---|---|--|--|
| Reason Acknowledgement Could Not Be Obtained: | | | |

Holston Medical Group compiles with applicable Federal civil laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Holston Medical Group does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Phone Number



Parental Pre-Authorization for Minors

It is the policy of Holston Medical Group to comply with state and federal laws that govern the treatment of children under the age of 18. Under this law, it is necessary to have the presence of a parent or legal guardian or a signed document giving consent before evaluation and/or treatment can be rendered to children under the age of 18.

I (we) request and authorize Holston Medical Group and its personnel to provide medical care to my

| child: | , , , , , , , , , , , , , , , , , , , |
|---|--|
| Child's Name | Date of Birth |
| List any individuals other than the legal gua for medical treatment during your absence. | rdians to whom you give permission to bring your child in |
| Name | Relationship |
| legal custody/guardians with no-parent, etc. | todial relationship (such as custody with one parent only, .) Please explain in the space below with your signature, you may be reached. A copy of the legal document will |
| | |
| | |
| | |
| | |
| Printed Name | Phone |
| Witness | Date |



FINANCIAL POLICY

| MRN#: | |
|----------------|--|
| Date Received: | |

Holston Medical Group believes that part of good healthcare practice is to establish and communicate a financial policy to our patients. We are dedicated to providing the best possible care for you, and we want you to have an understanding of our financial policy.

I have read, understand and agree to the Financial Policy as provided to me. I understand that charges not covered by my insurance company, as well as applicable co-payments, deductibles and any charges older than 30 days from the date of service are my responsibility.

I authorize Holston Medical Group to release pertinent medical information to my insurance company when requested or to facilitate payment of a claim. I authorize my insurance benefits be paid directly to Holston Medical Group.

By signing below, I indicate my agreement with the policy as provided to me.

| · | ************************************** | |
|------|--|--------------|
| Date | Signature | Printed Name |

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Attention: If you need language or translation services, please ask to speak with the Office Manager.

La atención: Si usted necesita servicios de idiomas o traducción, pida hablar con el Gerente de la oficina.

انتباه :إذا كنت بحاجة إلى خدمات اللغة أو الترجمة، يرجى أن تطلب التحدث مع مدير مكتب



| MRN: | |
|-------|--|
| Date: | |

Communicating with Your Specialist

Access to Your Physician and Staff

Your Holston Medical Group (HMG) health care team can be reached either by telephone or electronically through our patient portal, Follow my Health. If you wish to communicate electronically, you may sign up at any office location on our website at your convenience. Please remember, electronic communication is for routine matters and never should be used for emergencies.

It **is not** appropriate to communicate with your health care team through social media, such as **Facebook**, or **texting**. Your privacy is important to us and these are not secure methods of communication. Any questions or concerns should be directed to the patient portal or office during normal business hours.

After Hours Care

HMG is dedicated to serving our patients 24 hours a day, 7 days a week. The most effective way to serve you is during regular clinic hours, but we understand acute illnesses can occur at any time. Your provider's telephone message will direct you on how to contact the HMG Physician on Call.

Prescription Refills

To avoid delays and busy phone lines, the best time to obtain your medication refills is at your office visit. While we realize there may be a need to request a refill via telephone or patient portal, please allow at least 48 hours for all refill request before checking with your pharmacy.

Monthly refills of any controlled medications (pain medication, anxiety, etc.) will only be given during an office visit within regular business hours. Sample medication will only be distributed during normal business hours.

| Printed Name: | | |
|------------------|-------|--|
| Signature: | Date: | |
| Witness: | Date: | |

Hoiston Medical Group complies with applicable Federal civil laws and does not discriminate on the basis of race, color, national origin, ege, disability, or sex. Hoiston Medical Group does not exclude people or treat them differently because of race, color, national origin, ege, disability, or sex.

Attention: if you need language or translation services, please ask to speak with the Office Manager. La alención: Si usted necesita servicios de idiomas o traducción, pida hablar con el Gerente de la oficina. ق ب الله مع تحدث الله بعدات أن رجي ي ترجمة، الله أن غلال الله غلال عن إلى عابة ب لنت أنه إذا إبادت ان



| HOLSTON MEDICAL GROUP DOB | Today's Date |
|---|--|
| Primary Physician: Referring Physician: | Reason for Visit:Pharmacy: |
| Allergies | Past Medical History |
| Social History Do you smoke or chew tobacco? No, never. I quit smoking / chewing in (year) Yes, I chew: sometimes / daily (circle one). Yes, I smoke: sometimes / daily (circle one). | Past Surgical History None Ear tubes Tonsillectomy Adenoidectomy Sinus Surgery Appendix Removal Gall Bladder Removal Back or other Spinal Surgery Craniotomy (brain surgery) Pacemaker Coronary Artery Bypass Grafting Cardiac Stent Placement (year) Other |
| Do you drink alcohol? No, never. I quit drinking in (year) Yes, I drink: sometimes / daily (circle one). Do you use illegal drugs? No, never. I quit using in (year) Yes, I use sometimes / daily. | Family History None Samily Relationship (Maternal / Paternal) Type Hearing Loss Anesthesia problems Other Other |