



HIGHLANDS  
Allergy and  
Asthma Center, P.C.

NEIL D. WALLEN, M.D.

Allergy ■ Asthma ■ Immunology

933 Hwy. 126 ■ Bristol, TN 37620 ■ (423) 844-7000

Dear New Patient,

Thank you for choosing Highlands Allergy and Asthma Center. Your initial evaluation will include a thorough evaluation of your allergy and/or asthma history and current symptoms. In addition, time has been set aside for any necessary testing and a summary conference, during which Dr. Wallen will explain your test results and his recommendations for treatment. Your visit will take 1-1/2 to 2-1/2 hours.

In preparation for allergy testing, **you will need to discontinue antihistamine-containing medications 3 days (72 hours) before your appointment.** This includes both prescription and over-the-counter antihistamines. Most cold and allergy products contain antihistamines. Other products which contain antihistamines include:

1. Medications for motion sickness, including Dramamine and Antivert;
2. Over-the-counter medications for sleep such as Tylenol PM and Somnex;
3. Medications for nausea such as Phenergan;
4. Medications for reducing stomach acid, including Pepcid, Tagamet, Axid and Zantac (Prilosec and Prevacid **do not contain** antihistamine.);
5. Muscle relaxants such as Flexeril; and 6. Atarax, Vistaril and Hydroxyzine.

Tricyclic antidepressants, including Amitriptyline, Doxepin and Nortriptyline, also contain antihistamine and should be stopped 7 days before your appointment, but you should speak with your physician before discontinuing these medications.

**If you are unsure whether it is safe to discontinue a medication, please contact your doctor before you stop taking it.** If you are unsure about whether one of your medications contains antihistamine, or if you are unable to discontinue your antihistamines, contact our office. Prescription allergy nasal steroid sprays and asthma medications do not contain antihistamine. (Astelin, Astepro, Dymista and Patanase are the only nasal sprays that contain antihistamine and need to be discontinued **7 days prior to your appointment.**) **You do not need to discontinue your asthma inhalers.**

Out of courtesy to our staff and other patients, we ask that you give us 24-hour advance notice if you cannot keep your appointment. That will enable us to assign your 2-hour appointment slot to someone else. Patients who do not give us a 24-hour notice of cancellation will be asked to pay a \$75 rescheduling fee if they want to schedule another appointment. We thank you for your understanding and cooperation regarding this policy.

We are confident that at Highlands Allergy and Asthma Center you will receive the most accurate and thorough evaluation available, and you will be offered the most up-to-date and effective treatment for your symptoms. We look forward to caring for you.

Sincerely yours,

Neil D. Wallen, M.D. and staff

**NEIL D. WALLEN, MD**  
HIGHLANDS ALLERGY & ASTHMA CENTER - HMG  
933 HWY 126  
BRISTOL, TN 37620

(423) 844-7000

ON YOUR SCHEDULED APPOINTMENT DAY PLEASE BRING THE FOLLOWING:

- (1) ALL FORMS COMPLETED IN BLACK INK ONLY
- (2) INSURANCE CARD(S)
- (3) PHOTO IDENTIFICATION
- (4) LIST OF ALL MEDICATIONS YOU ARE CURRENTLY TAKING WITH  
THE STRENGTH AND HOW THE MEDICATION IS TAKEN

\*PATIENT RESPONSIBILITY\*

WE ASK THAT YOU CONTACT YOUR INSURANCE COMPANY TO VERIFY  
COVERAGE FOR ALL ALLERGY TESTING.

YOU WILL BE RESPONSIBLE FOR YOUR COPAY, COINSURANCE & ANY  
DEDUCTIBLE NOT MET AT YOUR APPOINTMENT TIME.

THANK YOU

**Where did you hear about us?**

- ☐ Yellow Pages (YP) ☐ Newspaper (NP) ☐ Website (WS)  
☐ Friend or Family (FF) ☐ Physician Referral (PR)  
☐ Other (OT) \_\_\_\_\_

**OFFICE USE ONLY**

Physician: \_\_\_\_\_  
Approved by: \_\_\_\_\_  
Date: \_\_\_\_\_

**Welcome  
to our office**

**NEW PATIENT INFORMATION (Complete if different from billing party)**

Name \_\_\_\_\_  
First Middle Last  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Country \_\_\_\_\_ Zip \_\_\_\_\_ Phone # ( ) \_\_\_\_\_  
Birthdate \_\_\_\_\_ Sex M or F Race \_\_\_\_\_ Marital Status S M W D  
Social Security # \_\_\_\_\_ Employer \_\_\_\_\_  
Address of Employer \_\_\_\_\_ Work Phone # \_\_\_\_\_  
May we contact you at work? Y N By E-Mail Y N E-Mail Address \_\_\_\_\_  
Emergency Contact Name \_\_\_\_\_ Emerg. Phone # ( ) \_\_\_\_\_  
Relationship to billing party \_\_\_\_\_

**Guarantor/Responsible Party**

Name \_\_\_\_\_  
First Middle Last  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone # \_\_\_\_\_  
Birthdate \_\_\_\_\_ Sex M or F Marital Status S M W D  
Social Security # \_\_\_\_\_ Driver's License # \_\_\_\_\_  
Place of employment \_\_\_\_\_ Work Phone # \_\_\_\_\_

**OTHER INFORMATION**

Name and address of nearest relative not living with you \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone # \_\_\_\_\_

**If you are currently under another physician's care, please list:**

Name \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**Whom may we thank for referring you to us?** \_\_\_\_\_

**INSURANCE**

**1. Primary Insurance Company Name** \_\_\_\_\_  
Group # \_\_\_\_\_ Policy Member # \_\_\_\_\_  
Subscriber Name \_\_\_\_\_ Subscriber Birthdate \_\_\_\_\_ Sex M or F Social Security # \_\_\_\_\_  
Subscriber Employer and Address \_\_\_\_\_  
**2. Secondary/Supplemental Insurance Name** \_\_\_\_\_  
Group # \_\_\_\_\_ Policy/Member # \_\_\_\_\_  
Subscriber Name \_\_\_\_\_ Subscriber Birthdate \_\_\_\_\_ Sex M or F Social Security # \_\_\_\_\_  
Subscriber Employer and Address \_\_\_\_\_

**Please note whomever brings a child in to be seen is responsible for payment at time of service unless prior arrangements have been made.  
It is the custodial parent's responsibility to arrange reimbursement from a non-custodial parent.**

**By signing below I hereby give my consent for Holston Medical Group to treat my minor child, under 18 years of age**

**INSURANCE AUTHORIZATION AND ASSIGNMENT:**

I understand that I am financially responsible for any medical service at time of service. I authorize my insurance carrier to pay to Holston Medical Group any assigned claims filed by them and authorization for release of medical information requested by my insurance company. For Medicare beneficiaries: I request payment of authorized Medigap benefits be made to me or on my behalf to Holston Medical Group and medical information about me to be released to my Medigap insurer.

Date \_\_\_\_\_ Signature \_\_\_\_\_

# Highlands Allergy and Asthma Center

EMR #: \_\_\_\_\_

## PATIENT QUESTIONNAIRE

PATIENT NAME: \_\_\_\_\_ DATE OF VISIT: \_\_\_\_\_

Full name of physician (if any) that referred you \_\_\_\_\_

Full name and location of other physicians who need a copy of your report \_\_\_\_\_

What is your age? \_\_\_\_\_ What is your occupation? \_\_\_\_\_

### PART I: WHY ARE YOU HERE?

*All three questions MUST BE ANSWERED. If none, write "None."*

1. What are the MAIN SYMPTOMS YOU have been experiencing that you are here to be evaluated for? (Please, be specific, and **do not write "Allergies."**) \_\_\_\_\_

2. Are you experiencing any OTHER SYMPTOMS or do you have OTHER CONCERNS you would like to discuss? 1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

3. Did your PHYSICIAN refer you for specific questions or concerns he/she has? \_\_\_\_\_

### PART II: OTHER SYMPTOMS YOU ARE EXPERIENCING

EYE YES NO \_\_\_\_\_

EAR YES NO \_\_\_\_\_

NASAL YES NO \_\_\_\_\_

FREQUENT THROAT-CLEARING YES NO \_\_\_\_\_

MUCUS IN THROAT YES NO \_\_\_\_\_

FREQUENT or SEVERE COUGH YES NO \_\_\_\_\_

FEVERS YES NO \_\_\_\_\_ How high? \_\_\_\_\_

CHEST PAIN YES NO \_\_\_\_\_ Is it new or recently increased? YES NO \_\_\_\_\_

WORSENING SHORTNESS OF BREATH YES NO \_\_\_\_\_

HEARTBURN YES NO \_\_\_\_\_

ACID REFLUX (for children, "sour burps" or "throw-up burps") YES NO \_\_\_\_\_

## EMR #: \_\_\_\_\_

**PART II: OTHER SYMPTOMS YOU ARE EXPERIENCING (continued)**

SHORTNESS OF BREATH OR TIGHT CHEST WITH EXERCISE (especially running), more  
than others of the same age (If patient is a child, please ask him/her now.) YES NO

*If none, write "None."*

[illegible]

## PART IV: YOUR CURRENT MEDICATIONS

*If none, write "None." If you have a separate list write "List attached."*

If you need more space, please ask for a separate sheet of paper.

Has anyone prescribed ORAL OR INJECTABLE STEROIDS (prednisone, cortisone shots, Orapred, etc.) for these problems? *Do not include spray or inhaled steroids here.* YES NO

YES, THEY IMPROVED A LOT      THEY IMPROVED SOME      NO IMPROVEMENT

# Highlands Allergy and Asthma Center

EMR #: \_\_\_\_\_

PATIENT NAME: \_\_\_\_\_ DATE OF VISIT: \_\_\_\_\_

## PART V: OTHER MEDICATIONS YOU HAVE TRIED FOR THESE PROBLEMS (cont'd)

Has anyone prescribed ANTIBIOTICS for these problems? YES NO

Were any of them effective, even if just temporarily?

YES, HIGHLY EFFECTIVE THEY HELPED NO, NOT EFFECTIVE

Names of antibiotics that were effective (if you can recall them): \_\_\_\_\_

Names of antibiotics that were not effective: \_\_\_\_\_

*Please circle all other oral meds, sprays, drops, inhalers you have tried for these problems in the past.*

*If none, circle "I have tried no other medications below."*

### Oral meds

CLARITIN / LORATIDINE	CLARITIN D	BENADRYL
ZYRTEC / CETIRIZINE	XYZAL D	CHLORPHENIRAMINE
ALLEGRA/FEXOFENADINE	SINGULAIR	CHLORTRIMETON
CLARINEX	ACCOLATE	DOXEPIN/SINEQUAN
XYZAL	HYDROXYZINE (Atarax, Vistaril)	GUAIFENESIN / (D)
ZYRTEC D	CIMETIDINE / TAGAMET	MUCINEX / (D)
ALLEGRA D	FAMOTIDINE/PEPCID	ZYFLO
CLARINEX D	RANITIDINE / ZANTAC	OTHERS _____

### Inhalers

FLOVENT	ADVAIR	ALBUTEROL
PULMICORT	SYMBICORT	ALVESCO
QVAR	SEVENT	VENTOLIN
ASMANEX	FORADIL	PROAIR
PROVENTIL	XOPENEX	COMBIVENT
ATROVENT	SPIRIVA	OTHERS _____

### Nasal sprays

NASONEX	RHINOCORT	PATANASE
NASACORT AQ	OMNARIS	FLONASE
VERAMYST	FLUTICASONE SPRAY	ASTELIN
ATROVENT	ASTEPRO	OTHERS _____

Please list any other medications you can think of that you have tried for these problems:

\_\_\_\_\_

# Highlands Allergy and Asthma Center

EMR #: \_\_\_\_\_

PATIENT NAME: \_\_\_\_\_ DATE OF VISIT: \_\_\_\_\_

## **PART VI: YOUR PAST MEDICAL HISTORY (Do Not Include Family History Here)**

*Please circle YES or NO to indicate whether you have a past history of each medical condition.*

Have you been tested for allergies before? YES NO When? \_\_\_\_\_ Physician? \_\_\_\_\_

Nasal allergies / Allergic rhinitis	YES NO	Chronic kidney disease	YES NO*
Non-allergic rhinitis	YES NO	Acid reflux / GERD	YES NO*
Frequent or chronic sinusitis	YES NO	Hiatal hernia	YES NO
Nasal polyps	YES NO	Heart disease / blockage	YES NO*
Asthma / Asthmatic bronchitis	YES NO	High blood pressure	YES NO*
Reactive airways	YES NO	Diabetes (I have insulin)	YES NO*
Exercise-induced asthma	YES NO	Diabetes (I don't have insulin)	YES NO*
Frequent or prolonged bronchitis	YES NO	Rheumatoid arthritis or Lupus	YES NO
Hives / Urticaria	YES NO*	Connective tissue disease	YES NO
Angioedema (sudden swelling)	YES NO	Fibromyalgia	YES NO
Anaphylaxis (severe allergic reaction)	YES NO	Thyroid disease	YES NO
Atopic dermatitis (childhood eczema)	YES NO	Cancer	YES NO*
Atopic dermatitis (adult)	YES NO	Stroke / "mini-stroke" / TIA	YES NO*
Pneumonia	YES NO*	Migraine headaches	YES NO*
Tuberculosis	YES NO*	Root canal / dental infection	YES NO
HIV / Aids	YES NO	Dentures	YES NO
Hepatitis	YES NO	Glaucoma	YES NO
Chronic liver disease	YES NO*	Are you pregnant?	YES NO*

## **PART VII: PREVIOUS SURGERIES**

*Please circle YES or NO to indicate whether you have a past history of each surgery.*

Tubes in ears	YES NO	Tubal ligation or similar	YES NO*
Sinus surgery (any)	YES NO*	Hysterectomy	YES NO
Nasal surgery (any)	YES NO*	Gall bladder	YES NO
Nasal polyp removal	YES NO	Tonsillectomy	YES NO
Adenoidectomy	YES NO		

Please list any other surgeries you have had: \_\_\_\_\_



Highlands Allergy and Asthma Center

EMR #: \_\_\_\_\_

PATIENT NAME: \_\_\_\_\_ DATE OF VISIT: \_\_\_\_\_

**PART VIII: YOUR FAMILY HISTORY**

*Please circle YES or NO to indicate whether you have a family history of these conditions.*

Allergic rhinitis / nasal allergies	YES NO*	Immune deficiency	YES NO*
Chronic nasal problems (undiagnosed)	YES NO	Cystic fibrosis	YES NO*
Asthma / asthmatic bronchitis	YES NO*	Food allergy	YES NO
Emphysema	YES NO	Chronic hives / urticaria	YES NO
Atopic dermatitis (childhood eczema)	YES NO*	Anaphylaxis (severe allergic reaction)	YES NO
Angioedema / sudden swelling	YES NO*		

Indicate any other family history you think is relevant: \_\_\_\_\_

**PART IX: YOUR ENVIRONMENT AND PERSONAL HISTORY**

*Please answer each question. If none, write "None."*

**SMOKING:** Do you smoke NOW? YES NO Did you ever smoke in the past? YES NO

How many years did you smoke? \_\_\_\_\_ When did you quit? \_\_\_\_\_

Does anyone smoke in your home (primary home): YES NO **SMOKES OUTDOORS ONLY**

Are you frequently exposed to second hand smoke? YES NO

**Does your home have CENTRAL A/C?** YES NO Window AC unit(s)? YES NO

**ALCOHOL:** Do you drink alcohol? YES NO More than 2 drinks per day? YES NO

**CAFFEINE:** Do you drink caffeine? YES NO

**DRUGS:** Do you use recreational prescription or nonprescription drugs? YES NO

**ANIMALS:** List your indoor pets: \_\_\_\_\_

List your outdoor pets: \_\_\_\_\_

List animals you are frequently exposed to: \_\_\_\_\_

Circle any other exposures: HORSES CATTLE BARN MICE COCKROACH

**HOBBIES:** List hobbies (yours or others in home) that expose you to dust or fumes: \_\_\_\_\_

**WORK / SCHOOL / OTHER:** Are there any other concerns about your environment, such as mold or chemical exposure? \_\_\_\_\_

# Highlands Allergy and Asthma Center

EMR #: \_\_\_\_\_

PATIENT NAME: \_\_\_\_\_ DATE OF VISIT: \_\_\_\_\_

## PART X: OTHER

Please indicate any other history or concerns you think may be important: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

For nurses' use:

BP \_\_\_\_\_ HR \_\_\_\_\_ / min Ht \_\_\_\_\_ in Wt \_\_\_\_\_ lbs Temp \_\_\_\_\_ °F

Respirations/min \_\_\_\_\_ O2sat \_\_\_\_\_ % on \_\_\_\_\_ PEF \_\_\_\_\_ L/min

FEV1 \_\_\_\_\_ L ACT \_\_\_\_\_

## FINANCIAL POLICY



*Holston Medical Group believes that part of good healthcare practice is to establish and communicate a financial policy to our patients. We are dedicated to providing the best possible care for you, and we want you to have an understanding of our financial policy.*

1. **PAYMENT** is expected at the time of your visit. Just as we make every effort to accommodate you when you are in need of medical care, we expect that you will make every effort to pay your bill promptly. Payment is due at the time services are provided or upon receipt of a statement from our billing office. ***We will accept cash, check, debit, credit or health savings accounts.*** You may also make a payment online through our patient portal, ***myHMG.***

Payment will include any unmet deductible, co-insurance, co-payment amount or non-covered charges from your insurance company. If you do not carry insurance, or if your coverage is currently under a pre-existing condition clause payment in full is expected at the time of your visit. For visits under a "global" or a follow up trauma visit (from a procedure performed by an HMG physician) or for ongoing rehabilitation treatment plans, you will only be responsible for your co-payment if applicable based on your insurance. We do ask for a ***copy of your current insurance card*** at the time of your visit to ensure we properly file your claim.

2. **INSURANCE:** We participate with several insurance plans and will file your claims on your behalf. It is your responsibility to ensure coverage for services prior to your visit. You will be responsible for the complete charges for any non-covered services provided. In addition, all co-payments, deductibles or non-covered charges will be due at the time of service. You must provide proof of insurance at each visit so we can ensure proper billing to your benefit plan. If there is an overpayment on your account, we will refund any overpayment to you. We do not bill third party payors, but will be happy to provide a copy of the original claim if requested.
3. **HIGH-DEDUCTIBLE PLANS:** Under these plans, your insurance company will provide you a discount off our billed charges, but you are responsible for the entire amount due until you meet your deductible. ***We will accept cash, check, debit, credit or you may use your health savings account.***
4. **RETURNED CHECKS** will incur a \$30.00 service charge.
5. **ACCOUNTING PRINCIPLES:** Payment and credits are applied to the oldest charges first, except for insurance payments which are applied to the corresponding date of service.
6. **FORMS FEES:** Medical records, except those involving worker's compensation cases, will be billed at the rates listed below:

Simple Forms (completed within 2 business days)

DURING an office visit: No Charge

AFTER an office visit: \$5 / form

Examples of Simple Forms: Handicap tag/sticker, work re-entry forms, immunization, medication, sports, concussion clearance, WIC, Home Bound Status Short form, Disability Short Form, Bank Loan Form, Foster Parent Health Form, College & Camp Forms

Complex Forms: \$25 (completed within 10 business days)

Examples of Complex Forms: FMLA (per illness per year), Disability Long Form, Home Bound Status Long Form.



## FINANCIAL POLICY

MRN#: \_\_\_\_\_

Date Received: \_\_\_\_\_

***Holston Medical Group believes that part of good healthcare practice is to establish and communicate a financial policy to our patients. We are dedicated to providing the best possible care for you, and we want you to have an understanding of our financial policy.***

*I have read, understand and agree to the Financial Policy as provided to me. I understand that charges not covered by my insurance company, as well as applicable co-payments, deductibles and any charges older than 30 days from the date of service are my responsibility.*

*I authorize Holston Medical Group to release pertinent medical information to my insurance company when requested or to facilitate payment of a claim. I authorize my insurance benefits be paid directly to Holston Medical Group.*

*By signing below, I indicate my agreement with the policy as provided to me.*

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name



Patient: \_\_\_\_\_

MRN: \_\_\_\_\_

## Communicating with Your Specialist

### Access to Your Physician and Staff

Your Holston Medical Group (HMG) health care team can be reached either by telephone or electronically through our patient portal, Follow my Health. If you wish to communicate electronically, you may sign up at any office location on our website at your convenience. Please remember, electronic communication is for routine matters and never should be used for emergencies.

It **is not** appropriate to communicate with your health care team through social media, such as **Facebook**, or **texting**. Your privacy is important to us and these are not secure methods of communication. Any questions or concerns should be directed to the patient portal or office during normal business hours.

### After Hours Care

HMG is dedicated to serving our patients 24 hours a day, 7 days a week. The most effective way to serve you is during regular clinic hours, but we understand acute illnesses can occur at any time. Your Primary Care Provider's telephone message will direct you on how to contact the HMG Physician on Call.

### HMG Urgent Care

Please use the Emergency Room only in a true emergency (i.e. chest pain, shortness of breath, stroke-like symptoms).

To avoid long wait times in the ER, come to our Urgent Care clinics for routine health concerns such as colds, ear aches, flu symptoms, sprains and strains, etc. We have two locations conveniently located in Bristol and Kingsport. For hours and specific information call (423) 230-2420 (Kingsport) or (423) 990-2466 (Bristol).

### Prescription Refills

To avoid delays and busy phone lines, the best time to obtain your medication refills is at your office visit. While we realize there may be a need to request a refill via telephone or patient portal, please allow at least 48 hours for all refill request before checking with your pharmacy.

Sample medication will only be distributed during normal business hours.

Monthly refills of any controlled medications (pain medication, anxiety, etc) will only be given during an office visit within regular business hours.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Witness: \_\_\_\_\_

Date: \_\_\_\_\_

Holston Medical Group complies with applicable Federal civil laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Holston Medical Group does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Attention: If you need language or translation services, please ask to speak with the Office Manager.  
La atención: Si usted necesita servicios de idiomas o traducción, pida hablar con el Gerente de la oficina.  
الانتباه: إذا كنت بحاجة إلى خدمات الترجمة أو لغة، يرجى التحدث مع مديرة المكتب.



## DIRECTIONS

### *Highlands Allergy & Asthma Center*

933 Hwy 126

Bristol, TN 37620

*Coming from Kingsport* – Take 81 North to Bristol – turn (R) at exit 74-

A – Bristol State Street – go past the entrance to Bristol Regional Medical Center – at the next red light turn (R) on to Hwy 126 West – Blountville Hwy (there is a CVS Pharmacy on (R) as you turn so you will know that you are in the right area). Go 1.4 miles – office on (R) beside J & G Auto Shop. Sign in parking lot –

Highlands Allergy & Asthma

*Coming from Kingsport* – 11W to Bristol – go past entrance to Bristol Regional Medical Center – at the next red light turn (R) on to Hwy 126 West – Blountville Hwy (there is a CVS Pharmacy on (R) as you turn so you will know that you are in the right area). Go 1.4 miles – office on

(R) beside J & G Auto Shop. Sign in parking lot –

Highlands Allergy & Asthma

*Coming from Blountville* – take Hwy 126 to Bristol - go past Sullivan County Court House – approximately 10 miles. Office will be on the (L) beside entrance to Collingwood Subdivision. Sign in parking lot –

Highlands Allergy & Asthma

*Coming from Johnson City, Piney Flats, or Bluff City* – take 394 to Bristol – turn (R) on to Hwy 126 to Bristol – go approximately 10 miles. Office will be on (L) beside entrance to Collingwood Subdivision. Sign in parking lot –

Highlands Allergy & Asthma

*Coming from Abingdon & VA area* – take 81 South to exit 74-A Bristol State Street – go past the entrance to Bristol Regional Medical Center at the next red light turn (R) on to Hwy 126 West – Blountville Hwy (there is a CVS Pharmacy on (R) as you turn so you will know that you are in the right area). Go 1.4 miles – office on (R) beside J & G Auto

Shop. Sign in parking lot –

Highlands Allergy & Asthma

(423) 844-7000